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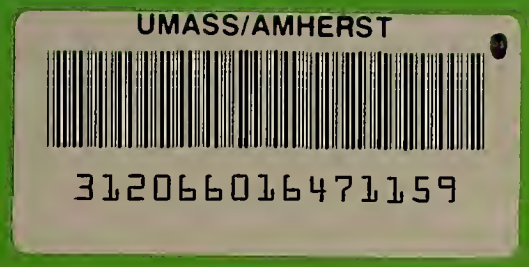

COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT

COMMUNITY SERVICES BLOCK GRANT

DIRECTORY OF COMMUNITY ACTION AGENCIES

GOVERNMENT DOCUMENTS COLLECTION
MAY 11 1995
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William F. Weld, Governor
Argeo Paul Cellucci, Lieutenant Governor
Mary L. Padula, Cabinet Secretary

Administered By
Division of Social and Economic Opportunity
Bureau of Neighborhood Services and Economic Opportunity

Funded By
U. S. Department of Health and Human Services

October, 1994

EXECUTIVE OFFICE OF COMMUNITIES & DEVELOPMENT

William F. Weld, Governor
Argeo Paul Cellucci, Lt. Governor
Mary L. Padula, Cabinet Secretary

October, 1994

Dear Reader:

On behalf of the Weld/Cellucci Administration, I am pleased to provide you with the Directory of Community Action Agencies in the Commonwealth of Massachusetts.

Funded by the Executive Office of Communities and Development (EOCD) through the federal Community Services Block Grant Program (CSBG), Community Action Agencies (CAAs) provide a diverse and flexible blend of services to low-income residents throughout the state.

If you are interested in learning more about Community Action Agencies and their capacity to help improve the qualify of life for low-income residents of the Commonwealth, please contact any of the twenty-five (25) Community Action Agencies listed in this directory, or EOCD's Bureau of Neighborhood Services and Economic Opportunity at (617) 727-7004.

Sincerely,

Mary L. Padula
Cabinet Secretary

MLP/RP/dlm

.00 Cambridge Street
Boston, Massachusetts 02202

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COMMUNITY ACTION IN MASSACHUSETTS

In 1982, twenty-five (25) community-based non-profit organizations were designated by the U. S. Department of Health and Human Services (HHS) and the state's Executive Office of Communities and Development (EOCD) to serve as community action agencies (CAAs) in the Commonwealth of Massachusetts.

These agencies are located in strategically designated cities and towns across the state, and include approximately eighty percent (80%) of the state's low-income population in their collective service areas. The remaining twenty percent (20%) of the state's low-income population is ensured access to services by the CAA located nearest their place of residence.

The primary source of funding for community action agencies is the federal Community Services Block Grant (CSBG). Each year, the federal government allocates CSBG funds to the states, which in turn, provide funds to community action agencies to undertake a variety of social service programs designed to remove obstacles which prohibit low-income families and individuals from attaining the skills, knowledge and opportunities needed to become independent and self-sufficient.

In Federal Fiscal Year 1995, which begins on October 1, 1994, the Commonwealth of Massachusetts expects to receive approximately $9,670,000 in Community Service Block Grant (CSBG) funds to support the efforts of community action agencies across the state.

Funding will be used to assist infants, youngsters, the elderly, the working poor, the unemployed, and the homeless. Services will include food and clothing distribution, shelter, child care, employment and training, health care, transportation, and other emergency assistance.

Community action agencies are committed to the mission of "helping people to help themselves", and are uniquely qualified to deliver CSBG-related services to the low-income population in the Commonwealth of Massachusetts.

DISTRIBUTION OF FUNDS

In Federal Fiscal Year 1995, beginning October 1, 1994, EOCD expects to receive approximately $9,670,000 in Community Service Block Grant (CSBG) funds. Of that amount, ninety-percent (90%) or approximately $8,703,000 will be distributed directly to the twenty-five (25) community action agencies in the Commonwealth.

In addition, EOCD will retain five percent (5%) for grant administration, and earmark five percent (5%) to encourage the development of innovative programs, or "Special Projects" to enhance the lives of the state's low-income population.

Recent examples of "Special Projects" include:

1. ***Homelessness Prevention***

   The Homelessness Intercept Program (HIP) was funded to provide a rich variety of support services for families and individuals designed to remove them from damaging motel/hotel placements and to help them retain stable housing. Implementation of HIP includes pursuing an aggressive housing placement program, familiy mediation, landlord dispute resolution, involvement of diverse community resources, job counseling and training in child care and money management. The intention of the program is preventive. It offers the kind of support that allows families to undertake a larger share of responsibility for their own lives and helps them retain stable housing.

   The goals of the program are carried out by a statewide network of housing and service providers, under contract to EOCD and directed by EOCD staff.

2. ***Micro-Enterprise Development Demonstration Project***

   The Coalition for a Better Acre (CBA) was awarded a Micro-Enterprise Development Demonstration Project grant to develop and implement a small business loan and technical assistance program for low-income residents of an economically distressed neighborhood in the City of Lowell.

3. ***The Domestic Violence Prevention Project***

   Casa Myrna Vasquez, Inc., a Boston-based multi-cultural shelter was awarded a CSBG grant to provide safety from violence and abuse prevention counseling; medical care; legal assistance; employment and education referrals; transitional housing; and other emergency services to battered women, pregnant teens, and children.

4. ***Low-Income Employee Buyout Demonstration Project***

   EOCD provided matching funds to the Millers River Community Development Corporation (CDC) in support of sixteen (16) low-income women and former employees of the Eastern Star Retirement Home, to finance a feasibility study relative to the former employees purchasing and operating the now closed facility.

5. *The HELP Program*

The HELP Program, a new initiative to assist homeless families make the transition from a hotel/motel or other shelter facility to permanent housing, was funded to assist eligible families pay first and/or last month's rent, security deposit, and/or delinquent utility payments.

STATE PLAN

The Commonwealth of Massachusetts Regulation 760 CMR 29:00 (Massachusetts Community Services Block Grant Program) and federal CSBG regulations require the submission of a "State Plan" on the administration of the CSBG Program to the Governor of the Commonwealth, and the Massachusetts Joint Legislative Committee on Federal Financial Assistance.

PROGRAM ADMINISTRATION

The Bureau of Neighborhood Services and Economic Opportunity (BNSEO) located within EOCD's Division of Social and Economic Opportunity (DSEO) has been designated to administer the CSBG Program.

BNSEO staff provide program oversight and monitoring, and ensure compliance with all applicable federal and state statutes, rules, regulations, and policies.

Additionally, BNSEO staff provide training and technical assistance to grantees, including orientation programs for new Executive Directors.

OTHER RELATED PROGRAMS

The CSBG Program compliments other DSEO/BNSEO programs assisting the Commonwealth's low-income population. These related programs include the following:

- Community Enterprise Economic Development Program *(CEED)*
- Community Food and Nutrition Program *(CFNP)*
- Emergency Community Services Homeless Grant Program *(EHP)*

- Neighborhood Housing Services Program *(NHS)*

- Low Income Home Energy Assistance Program *(LIHEAP)*; the "Fuel Assistance" Program
- Weatherization Assistance Program *(WAP)*
- Housing Services Program *(HSP)*
- Homelessness Intercept Program *(HIP)*

ACTION FOR BOSTON COMMUNITY DEVELOPMENT, INC. (ABCD)

178 TREMONT STREET
BOSTON, MA 02111
(617) 357-6000

EXECUTIVE DIRECTOR:	Robert M. Coard
BOARD PRESIDENT:	Maryellen F. Monahan

AGENCY DATA

INCORPORATED:	1962
DESIGNATED:	1965
DESIGNATED AREA:	Boston
SERVICE AREA:	The above and: Brookline, Newton
NUMBER OF BOARD SEATS:	48
NUMBER OF EMPLOYEES:	375

DEMOGRAPHICS

TOTAL POPULATION:	574,283
100% OF POVERTY	
DESIGNATED AREA	102,092
SERVICE AREA	7,911
% OF TOTAL	19.2%
125% OF POVERTY	
DESIGNATED AREA	128,501
SERVICE AREA	2,382
% OF TOTAL	22.8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	62.8%
BLACK	25.6%
HISPANIC	10.8%
ASIAN	5.3%
NATIVE AMERICAN	.3%
OTHER	6.0%

PROGRAM AND ACTIVITIES

Located in Boston, ABCD was officially organized in I962, and will celebrate its 35th year of operation in 1995. Programs and services to assist low-income individuals are provided by fourteen (14) Area Planning Action Councils (APACs) and Neighborhood Services Centers (NSCs) (see attached listing), and two (2) delegate agencies. Activities conducted by APACs, NSCs, and delegate agencies include the following:

- Job Development and Placement
- USDA Surplus Food Distribution and Food Pantry Operations
- Child Care Services
- Summer Youth Employment Programs
- Fuel Assistance
- Interpretation and Translation Services
- Consumer Advocacy Services
- Senior Drop-in Centers

- Housing Rehabilitation Services
- Small Business Development

ABCD's nine (9) central divisions provide a range of programs including the Foster Grandparent Program which recruits low-income people over the age of sixty (60) to work with children in hospitals, schools, battered women's shelters and day care centers, various housing advocacy programs, and programs for senior citizens. In addition, the Head Start Program provides educational and social services to over 2,000 children and their families. Health services provided by ABCD include culturally-specific family planning programs through a network of twenty-two (22) hospitals and community health centers.

ABCD, as a participant in EOCD's Fuel Assistance Program, provides energy and weatherization assistance to eligible households in the Boston area. The Housing Program provides mediation, education, and information services and places homeless, and at-risk families into permanent housing. The Center for Jobs, Education and Career Training (CJECT) provides basic skills training. Adult Basic Education, ESL, Youth Education and Employment (Summerworks) for eighteen to twenty-five (18 to 25) year old African-American and Latino Males seeking counseling and mentoring, and job training and placement opportunities.

The Urban College offers on-site higher education opportunities for low income residents of Boston. Services available through the Community Coordination Unit include:

- Distribution of Child Care Subsidy Vouchers
- Information and Referral Services
- Training Programs for Pre-School Child Care Providers

ABCD
AREA PLANNING ACTION COUNCILS, NEIGHBORHOOD CENTERS, AND DELEGATE AGENCIES

Allston/Brighton APAC
143 harvard Avenue
Allston, MA 02134
(617) 783-1485

Chinese-American Civic
Association
90 Tyler Street
Boston, MA 02111
(617) 426-9492

Columbia Point NSC
320 Mt. Vernon Street
Dorchester, MA 02125
(617) 282-2400

Dorchester NSC
110 Claybourne Street
Dorchester, MA 02124
(617) 288-2700

East Boston APAC
21 Meridian Street
East Boston, MA 02128
(617) 567-8857

Jamaica Plain APAC
30 Bickford Street
Jamaica Plain, MA 02130
(617) 522-4250

John F. Kennedy Family
Service Center
27 Winthrop Street
Charlestown, MA 0-2129
(617) 241-8866

Mattapan NSC
514 River Street
Mattapan, MA 0-2126
(617) 298-2045

North End/West End NSC
11 Tilestone Street
Boston, MA 02133
(617) 523-8125

Parker Hill/Fenway NSC
1552 Tremont Street
Roxbury, MA 02120
(617) 445-6000

Roxbury/North Dorchester APAC
62 Warren Street
Roxbury, MA 02119
(617) 442-5900

Roxbury Multi-Service Center
317 Blue Hill Avenue
Roxbury, MA 02121
(617) 427-4470

South Boston Action Center
424 West Broadway
South Boston, MA 02127
(617) 269-5160

South End NSC
554 Columbus Avenue
Boston, MA 02118
(617) 267-7400

South End Spanish Center
21 James Street
Boston, MA 02118
(617) 437-1721

Women's Service Club
464 Massachusetts Avenue
Boston, MA 02118
(617) 262-3299

ACTION, INC. (ACTION)
24 ELM STREET
GLOUCESTER, MA 01903
(508) 283-7874

EXECUTIVE DIRECTOR:	William Rochford
BOARD PRESIDENT:	Ellen Lufkin

AGENCY DATA

INCORPORATED:	1966
DESIGNATED:	1965
DESIGNATED AREA:	Essex, Gloucester, Ipswich, Manchester,Rockport
SERVICE AREA:	The above and: Beverly, Boxford, Danvers, Hamilton, Middleton, Peabody, Topsfield, and Wenham
NUMBER OF BOARD SEATS:	24
NUMBER OF EMPLOYEES:	112

DEMOGRAPHICS

TOTAL POPULATION: 56,139

100% OF POVERTY	
DESIGNATED AREA	3,446
SERVICE AREA	10,003
% OF TOTAL	5.27%
125% OF POVERTY	
DESIGNATED AREA	5,200
SERVICE AREA	14,451
% OF TOTAL	7.61%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	97.82%
BLACK	0.11%
HISPANIC	0.36%
ASIAN	0.52%
NATIVE AMERICAN	N/A
OTHER	0.28%

PROGRAM AND ACTIVITIES

Since 1965, Action, Inc., has concentrated its efforts on affordable housing for low and moderate income first time home buyers, and homelessness prevention for low-income families and individuals. In addition, the agency has assumed a community organizing and leadership role to respond to water conservation, youth development, and issues that affect the elderly residents of the Cape Ann area. Action, Inc. recently completed a health booklet aimed at informing low-income and unemployed residents of free or reduced cost medical, hospital, dental, and mental health services.

Services provided by the Agency include:

- Operation of a used furniture bank.
- Community Food Distribution
- Legal Service Referrals
- Homemaker and Home Care Services
- Retired Senior Volunteer Program

BERKSHIRE COMMUNITY ACTION COUNCIL, INC. (BCAC)
16 OAK STREET
PITTSFIELD, MA 01201
(413) 445-4503

EXECUTIVE DIRECTOR:	Joan Coughlin
BOARD PRESIDENT:	Edward T. Morehouse

AGENCY DATA

INCORPORATED:	1966
DESIGNATED:	1968
DESIGNATED AREA:	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesborough, Lee, Lenox, Monterey, Mount Washington, New Ashford, New Marlborough, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	30
NUMBER OF EMPLOYEES:	69

DEMOGRAPHICS

TOTAL POPULATION:	133,405
100% OF POVERTY	
DESIGNATED AREA	11,560
SERVICE AREA	N/A
% OF TOTAL	8.7%
125% OF POVERTY	
DESIGNATED AREA	16,865
SERVICE AREA	N/A
% OF TOTAL	12.6%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	92.4%
BLACK	5.6%
HISPANIC	2.2%
ASIAN	0.3%
NATIVE AMERICAN	0.0%
OTHER	1.0%

(Please note that the total is greater than 100%, because Hispanic individuals are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

Located in Western Massachusetts, BCAC, and its two (2) delegate agencies (see attached listing), serve all 974 square miles of Berkshire County. While the total population in the county is slightly less than some urban areas (over 149,000), the severity of poverty is more intense: 14.7% of the population lives at 125% of the poverty level, the per capita income ($9,571) is one of the lowest in the state, and

the unemployment rate is the highest (7%).

The rural quality of the county creates needs for services not found in heavily populated areas. Services provided by BCAC and its delegate agencies include the following:

- Community Food Distribution
- Emergency Food Bank
- Family Respite Services
- Fuel Assistance
- Homeless Family Shelter
- Weatherization Services
- Transportation Services

BCAC
DELEGATE AGENCIES

Community Services, Inc.
8 Castle Street
Great Barrington, MA 01230

Northern Berkshire Community Action Council
85 Main Street
North Adams, MA 01247

CAMBRIDGE ECONOMIC OPPORTUNITY COMMITTEE, INC. (CEOC)

11 INMAN STREET
CAMBRIDGE, MA 02139
(617) 868-2900

EXECUTIVE DIRECTOR: Elaine DeRosa
BOARD PRESIDENT: Glenn Scott-Smith

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Cambridge
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	18
NUMBER OF EMPLOYEES:	60

DEMOGRAPHICS

TOTAL POPULATION:	82,208
100% OF POVERTY	8,794
DESIGNATED AREA	N/A
SERVICE AREA	10.7%
% OF TOTAL	
125% OF POVERTY	
DESIGNATED AREA	12,149
SERVICE AREA	N/A
% OF TOTAL	14.8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	36%
BLACK	28%
HISPANIC	19%
ASIAN	13%
NATIVE AMERICAN	0%
OTHER	4%

PROGRAM AND ACTIVITIES

Founded in 1965, CEOC is the designated anti-poverty agency for Cambridge. It is the only organization in Cambridge that provides direct services, community organizing, and public policy advocacy for all low income residents and communities of the city. CEOC's staff and Board of Directors reflect the racial and linguistic diversity of the people with whom they work.

For the past five (5) years, CEOC has used advocacy, organizing and services delivery to address the problems and issues related to housing, food, and teen pregnancy. The agency's organizing department was instrumental in forming the first city-wide tenants union. CEOC coordinates the Cambridge Food Pantry which distributes food at twenty-one (21) locations, serving over 5, 000 households. The agency's Family Planning Program (serving approximately 2,000 clients per year) has begun an initiative aimed at reducing teen pregnancy by providing sex education and

outreach at its high school health clinic.

Services provided by the agency include the following:

- Community Food Distribution
- Housing Advocacy and Organizing
- Family Planning Counseling
- Emergency Food Assistance
- HIV/AIDS Prevention Counseling and Education
- Pre-School and School Age Child Care
- Tenant Services

CITIZENS FOR CITIZENS, INC. (CFC)
264 GRIFFIN STREET
FALL RIVER, MA 02724
(508) 679-0041
(508) 823-6346 (Taunton Office)

EXECUTIVE DIRECTOR:	Mark A. Sullivan, Jr.
BOARD PRESIDENT:	Eugene J. Kosinski, Jr.

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Fall River, Freetown, Somerset, Swansea, Taunton, Westport
SERVICE AREA:	The above and: Attleboro, Berkley, Dighton, Lakeville, Rehoboth, and Seekonk
NUMBER OF BOARD SEATS:	25
NUMBER OF EMPLOYEES:	194

DEMOGRAPHICS

TOTAL POPULATION: 271,664

100% OF POVERTY	
DESIGNATED AREA	19,387
SERVICE AREA	3,647
% OF TOTAL	8%
125% OF POVERTY	
DESIGNATED AREA	8,984
SERVICE AREA	2,217
% OF TOTAL	4%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	86.7%
BLACK	3.0%
HISPANIC	6.7%
ASIAN	1.6%
NATIVE AMERICAN	.2%
OTHER	1.8%

PROGRAM AND ACTIVITIES

Organized in 1965, CFC provides a variety of programs to assist the low-income population within the agency's service area. These services include: transportation for the handicapped, employment and training for the low-income residents of the service area, a summer food program, "Operation Christmas", Community Gardens, Immigrant Services, and the Retired Seniors Volunteer Program. Services provided by the agency include the following:

- Fuel Assistance
- Weatherization

- The Home Energy Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP)
- After-School and Family Day Care
- Head Start
- Family Planning, and Teen Opportunity Pregnancy Prevention
- Women, Infants,and Children (WIC)
- Emergency and Surplus Food Distribution

COMMUNITY ACTION AGENCY OF SOMERVILLE, INC. (CAAS)
66-70 UNION SQUARE, #104
SOMERVILLE, ma 02143
(617) 623-7370

EXECUTIVE DIRECTOR:	Jack Hamilton
BOARD PRESIDENT:	Maria Mendonca

AGENCY DATA

INCORPORATED:	1981
DESIGNATED:	1981
DESIGNATED AREA:	Somerville
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	55

DEMOGRAPHICS

TOTAL POPULATION: 76,210

100% OF POVERTY	
DESIGNATED AREA	8,492
SERVICE AREA	N/A
% OF TOTAL	11.5%

125% OF POVERTY	
DESIGNATED AREA	10,943
SERVICE AREA	N/A
% OF TOTAL	14.8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	77.0%
BLACK	7.8%
HISPANIC	7.8%
ASIAN	5.2%
NATIVE AMERICAN	0.1%
OTHER	2.1%

PROGRAM AND ACTIVITIES

In 1981, CAAS was designated as the CAA for Somerville. As the composition of the low-income community has changed, increasing numbers of bicultural people have come to serve on the board and staff. Languages spoken at the agency in addition to English include Haitian Creole, French, Portuguese, and Spanish.

The Agency operates the Somerville Community Partnership Program. This program provides community education and organizes services on problems associated with the use of alcohol and drugs. The Head Start Program provides education, health, nutrition, and social services for Somerville children and their families.

Recently, the Head Start Program was the site of two (2) national demonstration projects; one on inter-generational volunteers, and the other on providing Family Service Center Services to parents in the areas of substance abuse,

and employment and training.

Services provided by the agency include:

- Emergency Housing and Homelessness Prevention Services
- Public Benefits Education and Referral
- Support of the Haitian Coalition.

COMMUNITY ACTION COMMITTEE OF CAPE COD AND THE ISLANDS, INC. (CACCCI)

583 MAIN STREET, BOX 954
HYANNIS, MA 02601
(508) 771-1727
(800) 845-1999

EXECUTIVE DIRECTOR:	Richard Bigos
BOARD PRESIDENT:	Roy C. Richardson

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1967
DESIGNATED AREA:	Barnstable, Bourne, Brewster, Chatham, Chilmark, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Mashpee, Nantucket, Oak Bluffs, Orleans, Provincetown, Sandwich, Tisbury, Truro, Wareham, Wellfleet, West Tisbury, and Yarmouth
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	15
NUMBER OF EMPLOYEES:	26

DEMOGRAPHICS

TOTAL POPULATION:	200,233
100% OF POVERTY	
DESIGNATED AREA	14,905
SERVICE AREA	14,905
% OF TOTAL	7.4%
125% OF POVERTY	
DESIGNATED AREA	21,439
SERVICE AREA	21,439
% OF TOTAL	10.7%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	90.0%
BLACK	3.8%
HISPANIC	4.3%
ASIAN	0.1%
NATIVE AMERICAN	0.2%
OTHER	3.0%

(Please note that the total is greater than 100%, because Hispanic individuals are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

CACCCI provides assistance to the low-income residents of Cape Cod and the Islands. One of the services provided by the agency is the "EAEDC to SSI" client benefit conversion program.

Services provided by the agency include:

- Child Care Network
- Voucher Management/Information and Referral Agency on Child Care
- Cape United Elderly Project
- Homelessness Prevention and Emergency Housing Services

COMMUNITY ACTION, INC.
25 LOCUST STREET
HAVERHILL, MA 01830
(508) 373-1971

EXECUTIVE DIRECTOR:	Gerald Goldman
BOARD PRESIDENT:	Robert Murphy

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Amesbury, Groveland, Haverhill, Merrimac, Newburyport
SERVICE AREA:	The above and: Boxford, Georgetown, Newbury, Rowley, Salisbury, and West Newbury
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	94

DEMOGRAPHICS

TOTAL POPULATION: 126,140

100% OF POVERTY	
DESIGNATED AREA	6,635
SERVICE AREA	7,935
% OF TOTAL	6.3%
125% OF POVERTY	
DESIGNATED AREA	9,596
SERVICE AREA	11,349
% OF TOTAL	9.0%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	97.00%
BLACK	1.00%
HISPANIC	2.50%
ASIAN	.58%
NATIVE AMERICAN	.15%
OTHER	.93%

(Please note that the total is greater than 100%, because Hispanic individuals are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

CAI works with tenants of the Presidential Gardens Housing Development, an expiring use development, to create the Presidential Gardens Tenants Association (PGTA). The PGTA will enable the tenants to purchase the development under the Low-Income Housing Preservation Act (LIHPA). CAI supports the activities provided through the PGTA by negotiating with the owner of the development, providing technical assistance, and administering the initial funding awarded to the PGTA until it becomes incorporated.

Services provided by the agency include the following:

- Head Start
- Women, Infants, and Children (WIC)
- Consumer Counseling
- Mediation Dispute Resolution
- Affordable Housing
- Transportation
- Fuel Assistance
- Family Day Care
- Teen Parent program
- Employment and Training

COMMUNITY ACTION PROGRAMS, INTERCITY, INC. (CAPIC)
100 EVERETT AVENUE, #14
CHELSEA, MA 02150
(617) 884-6130

EXECUTIVE DIRECTOR:	Robert S. Repucci
BOARD PRESIDENT:	Edward Greenberg

AGENCY DATA

INCORPORATED:	1967
DESIGNATED:	1967
DESIGNATED AREA:	Chelsea, Revere, Winthrop
SERVICE AREA:	The above and: Melrose, Wakefield
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	94

DEMOGRAPHICS

TOTAL POPULATION: 88,926

100% OF POVERTY	
DESIGNATED AREA	12,656
SERVICE AREA	N/A
% OF TOTAL	14.23%
125% OF POVERTY	
DESIGNATED AREA	15,820
SERVICE AREA	N/A
% OF TOTAL	17.8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	84.7%
BLACK	2.4%
HISPANIC	8.4%
ASIAN	3.4%
NATIVE AMERICAN	.2%
OTHER	.9%

PROGRAM AND ACTIVITIES

Services provided by the agency include the following:

- Head Start and Child Care and Development
- City-Wide Summer Camp
- Emergency Food
- Emergency Shelter and Utility Services
- Fuel Assistance
- Weatherization
- Housing Search
- After-School Day Care
- Heating Energy Assistance Retrofit Task Weatherization Assistance (HEARTWAP)

COMMUNITY TEAMWORK, INC. (CTI)
167 DUTTON STREET
LOWELL, MA 01852
(508) 459-0551

EXECUTIVE DIRECTOR: James L. Canavan, Jr.
BOARD PRESIDENT: David Weaver

AGENCY DATA

INCORPORATED: 1965
DESIGNATED: 1965
DESIGNATED AREA: Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsborough, Westford

SERVICE AREA: The above and: Acton, Amesbury, Andover, Arlington, Ashland, Bedford, Belmont, Beverly, Boxborough, Boxford, Burlington, Carlisle, Concord, Danvers, Dover, Essex, Everett, Framingham, Georgetown, Groton, Groveland, Hamilton, Haverhill, Holliston, Hopkinton, Ipswich, Lawrence, Lexington, Lincoln, Littleton, Lynnfield, Malden, Manchester, Marblehead, Marlborough, Maynard, Medford, Melrose, Merrimac, Methuen, Middleton, Natick, Newbury, Newburyport, North Andover, North Reading, Northborough, Peabody, Pepperell, Reading, Salem, Salisbury, Saugus, Sherborn, Southborough, Stoneham, Stow, Sudbury, Swampscott, Topsfield, Wakefield, Waltham, Watertown, Wayland, Wenham, West Newbury, Westborough, Wilmington, Winchester, and Woburn.

NUMBER OF BOARD SEATS: 27
NUMBER OF EMPLOYEES: 405

DEMOGRAPHICS

TOTAL POPULATION: 247,411

100% OF POVERTY	
DESIGNATED AREA	22,239
SERVICE AREA	N/A
% OF TOTAL	8.9%
125% OF POVERTY	
DESIGNATED AREA	28,474
SERVICE AREA	N/A
% OF TOTAL	11,0%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	62.5%
BLACK	3.0%
HISPANIC	20.8%
ASIAN	21.2%
NATIVE AMERICAN	.3%
OTHER	13.3%

(Please note that the total is greater than 100%, because Hispanic individuals

are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

CTI operates a Homeownership Assistance Program to assist first-time homebuyers, and provides affordable homeownership information and assistance to other low-income individuals interested in purchasing a home.

As one (1) of eight (8) regional nonprofit housing agencies contracting with the Executive Office of Communities and Development (EOCD), CTI provides more than one hundred thirty (130) rental subsidy certificates and vouchers. CTI built and manages sixty (60) units of Elderly and Handicapped Housing in Methuen under the Section 202 program. The agency operates two (2) emergency shelter facilities for homeless families, and participates in programs sponsored by the Federal Emergency Management Agency (FEMA).

CTI is the only agency in the country to operate all three (3) of ACTION's Older American Volunteer Programs.

Services provided by the agency include the following:

- Fuel Assistance
- Weatherization Assistance
- Women, Infants, and Children (WIC) Supplementary Nutrition
- Head Start, Day Care, and Voucher Day Care
- Retired Senior Volunteer Program
- Senior Companion Program
- Section 8 Rental Assistance
- Massachusetts Rental Voucher Program (MRVP)
- 202 Elderly and Handicapped Housing
- Homeless Family Shelters
- Social Security Insurance (SSI) Advocacy and Outreach
- Farmers Market
- Food Stamp Outreach
- Child Care Resource and Referral

FRANKLIN COMMUNITY ACTION CORPORATION, INC. (FCAC)

393 MAIN STREET
GREENFIELD, MA 01301
(413) 774-2318

EXECUTIVE DIRECTOR:	Stanley F. Gawle
BOARD PRESIDENT:	Leo J. Parent, Jr.

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1966
DESIGNATED AREA:	Ashfield, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Monroe, Montague, New Salem, Northfield, Orange, Rowe, Shelburne, Shutesbury, Sunderland, Warwick, Wendell, Whately
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	18
NUMBER OF EMPLOYEES:	12

DEMOGRAPHICS

TOTAL POPULATION:	68,840
100% OF POVERTY	
DESIGNATED AREA	6,623
SERVICE AREA	N/A
% OF TOTAL	9.6%
125% OF POVERTY	
DESIGNATED AREA	9,428
SERVICE AREA	N/A
% OF TOTAL	13.7%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	97.90%
BLACK	.68%
HISPANIC	1.20%
ASIAN	.69%
NATIVE AMERICAN	.29%
OTHER	.44%

(Please note that the total is greater than 100%, because Hispanic individuals are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

FCAC in conjunction with the Franklin County Regional Housing Authority provides housing search and emergency homelessness prevention services, including shelter, food, prevention of utility shut-offs, and emergency heating assistance to homeless and "at-risk" families and individuals.

The Voucher Day Care programs provides financial assistance for day care participants and graduates of the Employment and Training Program at the Department of Public Welfare. The Program is a component of FCAC's comprehensive services known as the Child Care Resource Agency.

Services provided by the agency include the following:

- Fuel Assistance
- Mediation Services
- Greenfield Jobs for Teens
- Parent-Child Development Center
- Head Start, Pre-School, Child, and Family Day Care
- Employment and Training
- Housing Services Program
- Housing Search Program

GREATER LAWRENCE COMMUNITY ACTION COUNCIL, INC. (GLCAC)

350 ESSEX STREET
LAWRENCE, MA 01840
(508) 681-4900

EXECUTIVE DIRECTOR:	Philip F. Laverriere, Sr.
BOARD PRESIDENT:	Joseph W. Parolisi

AGENCY DATA

INCORPORATED:	1966
DESIGNATED:	1965
DESIGNATED AREA:	Andover, Lawrence, Methuen, North Andover
SERVICE AREA:	The above and: North Reading, Reading
NUMBER OF BOARD SEATS:	33
NUMBER OF EMPLOYEES:	205

DEMOGRAPHICS

TOTAL POPULATION: 201,681

100% OF POVERTY	
DESIGNATED AREA	22,466
SERVICE AREA	23,966
% OF TOTAL	12%
125% OF POVERTY	
DESIGNATED AREA	27,500
SERVICE AREA	29,250
% OF TOTAL	15%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	51.8%
BLACK	6.6%
HISPANIC	60.0%
ASIAN	1.1%
NATIVE AMERICAN	0.0%
OTHER	1.0%

(Please note that the total is greater than 100%, because Hispanic individuals are double counted as either White or Black.)

PROGRAM AND ACTIVITIES

Since 1966, GLCAC has provided social services to the low-income residents of Lawrence and surrounding communities. Services include community outreach and organizing, Hispanic resident advocacy and information referral, fuel assistance, emergency food assistance, assisting the low-income special needs and elderly population, and consumer education.

Services provided by the agency include the following:

- Commodity Food Distribution

- Child Care Center
- Head Start
- Lead Poisoning Prevention Project
- Women, Infants, and Children (WIC) Program
- Employment and Training Program
- Summer Youth Employment Training Programs
- Consumer Advocate Program
- Spanish Community Program/Intake Information and Referral Program
- In School Program
- Out-of-School/School to Work Transition Program
- Elder/Handicapped Discount Cards
- Teen Esteem
- Community Partnership for Children
- English as a Second Language
- Workplace Literacy Project

HAMPSHIRE COMMUNITY ACTION COMMISSION, INC. (HCAC)
56 VERNON STREET
NORTHAMPTON, MA 01060
(413) 584-4577

EXECUTIVE DIRECTOR:	Alan C. Sax
BOARD PRESIDENT:	Melissa Wilson

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Amherst, Belchertown, Chesterfield, Cummington, Easthampton, Goshen, Granby, Hadley, Hatfield, Huntington, Middlefield, Northampton, Pelham, Plainfield, South Hadley, Southhampton, Ware, Westhampton, Williamsburg, and Worthington
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	18
NUMBER OF EMPLOYEES:	130

DEMOGRAPHICS

TOTAL POPULATION:	127,424
100% OF POVERTY	
DESIGNATED AREA	13,684
SERVICE AREA	N/A
% OF TOTAL	11%
125% OF POVERTY	
DESIGNATED AREA	18,494
SERVICE AREA	N/A
% OF TOTAL	15%

DISTRIBUTION OF POVERTY IN THE POPULATION	
WHITE	94%
BLACK	2%
HISPANIC	3%
ASIAN	1%
NATIVE AMERICAN	0%
OTHER	0%

PROGRAM AND ACTIVITIES

HCAC recently opened the Gateway Food Pantry to serve low-income residents in four (4) rural Hilltown Communities. The Head Start Program has established a partnership with the Gateway Regional School System. With the expansion of the Homebase Program (twenty (20) children), the program has become the second largest in New England.

Casa Latina, HCAC's delegate agency, provides services to the Hispanic residents in the Northampton Area.

Services provided by the agency include the following:

- Retired Senior Volunteer Program
- Day Care and Head Start
- Housing Services and Housing Search Programs
- Fuel Assistance and Emergency Fuel Bank
- Weatherization
- Food Pantry
- Homelessness Intercept Program
- Child Care Resources and Referral Program

LYNN ECONOMIC OPPORTUNITY, INC. (LEO)
113 MUNROE STREET
LYNN, MA 01901
(617) 581-7220

EXECUTIVE DIRECTOR:	John J. Robinson
BOARD PRESIDENT:	Laura Gallant

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Lynn
SERVICE AREA:	The above and: Lynnfield, Nahant, Saugus, Swampscott, Wakefield
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	93

DEMOGRAPHICS

TOTAL POPULATION: 81,245

100% OF POVERTY	
DESIGNATED AREA	12,756
SERVICE AREA	20,028
% OF TOTAL	10.8%

125% OF POVERTY	
DESIGNATED AREA	15,400
SERVICE AREA	60,275
% OF TOTAL	32.5%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	48%
BLACK	14%
HISPANIC	19%
ASIAN	7%
NATIVE AMERICAN	12%
OTHER	0%

PROGRAM AND ACTIVITIES

Services provided by the agency include the following:

- Housing Assistance
- Education
- Information and Referral Services
- Tenant and Landlord Assistance
- Emergency Services
- Surplus Food and Commodities Distribution
- Fuel Assistance and Weatherization Assistance
- Low-Income Heating Energy Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP)
- Head Start and Pre-School/After School Day Care

MONTACHUSETT OPPORTUNITY COUNCIL, INC. (MOC)
66 DAY STREET
FITCHBURG, MA 01420
(508) 342-7013

EXECUTIVE DIRECTOR:	Kathleen J. McDermott
BOARD PRESIDENT:	Susan Leavy

AGENCY DATA

INCORPORATED:	1966
DESIGNATED:	1965
DESIGNATED AREA:	Ashburnham, Athol, Berlin, Bolton, Clinton, Fitchburg, Gardner, Lancaster, Leominster, Phillipston, Royalston, Sterling, Templeton, Westminster, Winchendon
SERVICE AREA:	The above and: Ashby, Ayer, Barre, Groton, Hardwick, Harvard, Hubbardston, Lunenburg, New Braintree, Petersham, Princeton, Shirley, Townsend
NUMBER OF BOARD SEATS:	24
NUMBER OF EMPLOYEES:	319

DEMOGRAPHICS

TOTAL POPULATION:	248,293
100% OF POVERTY	
DESIGNATED AREA	15,143
SERVICE AREA	2,920
% OF TOTAL	8%
125% OF POVERTY	
DESIGNATED AREA	21,176
SERVICE AREA	4,433
% OF TOTAL	11%

DISTRIBUTION OF POVERTY IN THE POPULATION	
WHITE	73.7%
BLACK	4.3%
HISPANIC	18.5%
ASIAN	3.0%
NATIVE AMERICAN	0.5%
OTHER	0.0%

PROGRAM AND ACTIVITIES

MOC and its four (4) delegate agencies (see attached listing) provides assistance to low-income residents of Fitchburg and surrounding communities.

Reproductive health services, HIV/AIDS Support Services, health education, and prevention are provided to over 4,000 individuals. Coordination and participation in the Fitchburg Safe and Health Neighborhood Coalition is a major activity of the agency. The Coalition's mission is to promote healthy and safe neighborhoods that produce community and individual well being through neighborhood empowerment.

Services provided by the agency include the following:

- Basic Education and GED Preparation
- Workplace Literacy
- English as a Second Language
- Dropout Prevention
- Medical Office Administrator Training Program (offered to thirty (30) income eligible adults)
- Headstart and Day Care
- Women, Infants, and Children (WIC)
- Commodity Food Distribution
- Weatherization
- Emergency Food and Shelter
- Budget and Finance Management
- Homelessness Prevention

MOC DELEGATE AGENCIES

Gardner Community Action
Committee, Inc.
175 Connors Street
Gardner, MA 01440

Spanish American Center, Inc.
16 Cross Street
Leominster, MA 01453

Wachusett Health Education
Action Team (WHEAT)
36 Mechanic Street
Clinton, MA 01510

Winchendon Community Action
Committee
237 Central Street
Winchendon, MA 01475

NORTH SHORE COMMUNITY ACTION PROGRAMS, INC. (NSCAP)

98 MAIN STREET
PEABODY, MA 01960
(508) 531-0767

EXECUTIVE DIRECTOR: Daniel LeBlanc
BOARD PRESIDENT: Father Frederick Guthrie

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Beverly, Danvers, Peabody, Salem
SERVICE AREA:	Same as above.
NUMBER OF BOARD SEATS:	17
NUMBER OF EMPLOYEES:	133

DEMOGRAPHICS

TOTAL POPULATION: 143,731

100% OF POVERTY	
DESIGNATED AREA	9,978
SERVICE AREA	N/A
% OF TOTAL	7%
125% OF POVERTY	
DESIGNATED AREA	13,722
SERVICE AREA	N/A
% OF TOTAL	10%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	76%
BLACK	4%
HISPANIC	13%
ASIAN	1%
NATIVE AMERICAN	1%
OTHER	5%

PROGRAM AND ACTIVITIES

Recently, the Department of Public Welfare (DPW) contracted with NSCAP for a Scattered Site Family Emergency Shelter Project. The project provides temporary emergency shelter and supportive services to homeless families. NSCAP will lease a total of fifteen (15) units in the cities of Beverly, Peabody, and Salem. Families will be referred by the DPW. Families accepted into the program will be provided with case management and housing search services.

Services provided by the agency include the following:

- Housing Search, and Tenant and Landlord Assistance
- Scattered Site Family Emergency Shelter Program

- Head Start
- Home Care
- Fuel Assistance, and Heating System Services
- Weatherization

PEOPLE ACTING IN COMMUNITY ENDEAVORS, INC. (PACE)

166 WILLIAMS STREET
P. O. BOX 5626
NEW BEDFORD, MA 01742
(508) 999-9920

EXECUTIVE DIRECTOR:	Bruce Morell
BOARD PRESIDENT:	Joseph P. Fortes

AGENCY DATA

INCORPORATED:	1982
DESIGNATED:	1985
DESIGNATED AREA:	New Bedford
SERVICE AREA:	The above and: Acushnet, Dartmouth, Fairhaven, Marion, Mattapoisett, and Rochester
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	104

DEMOGRAPHICS

TOTAL POPULATION: 99,922

100% OF POVERTY	
DESIGNATED AREA	16,430
SERVICE AREA	19,967
% OF TOTAL	16.4%
125% OF POVERTY	
DESIGNATED AREA	21,186
SERVICE AREA	N/A
% OF TOTAL	21.2%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	79.00%
BLACK	4.50%
HISPANIC	6.75%
ASIAN	.25%
NATIVE AMERICAN	.50%
OTHER	9.00%

PROGRAM AND ACTIVITIES

PACE was incorporated in 1982 to stabilize public and private resources to improve the qualify of life for low-income residents of the Greater New Bedford area. Since its inception, PACE has developed a reputation for responding to community needs, providing high qualify programs, developing innovative strategies for empowering poor people, and working cooperatively with the nonprofit community.

Among the agency's accomplishments are the following:

- Regaining operation of the Fuel Assistance, Head Start, and Weatherization Programs;

- Successful rehabilitation of the abandoned Touraine Hotel into twenty-six (26) units of low and low to moderate single resident occupancy housing earned PACE and the City of New Bedford national recognition in 1988 when the United States Department of Housing and Urban Development named the agency the winner of the "Urban Development Excellence Award".

- Participation in the SHARE food buying program for the past two (2) years, and the operation of one of the largest programs in New England allows PACE to provide a variety of food products at lower prices. Participants in the program can purchase approximately $30.00 - $35.00 in food products for $14.00 and two (2) hours of community service. The program has no income restrictions.

- The Reclaim Our Community Program and the Grassroots Empowerment, Training and Unity Project (GET-UP) have helped neighborhood residents fight back against the ravages of crimes, drugs, and hopelessness.

- Through the New Bedford Working Capital Network, PACE makes working capital and business know-how available to self-employed people who have been unable to access conventional funds.

Services provided by the agency include the following:

- Child Care Resources and Voucher Exchange
- Homelessness Prevention
- Summer Youth Employment
- Share Food Cooperative
- Surplus Commodities Distribution
- Creation of Affordable Housing
- Childhood Lead Poisoning Prevention

QUINCY COMMUNITY ACTION PROGRAMS, INC. (QCAP)
1509 HANCOCK STREET, SUITE 310
QUINCY, MA 02169
(617) 479-8181

EXECUTIVE DIRECTOR: Rosemary Wahlberg
BOARD PRESIDENT: Janet Crowley

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Quincy
SERVICE AREA:	The above and: Braintree, Hull, Milton, and Weymouth
NUMBER OF BOARD SEATS:	33
NUMBER OF EMPLOYEES:	130

DEMOGRAPHICS

TOTAL POPULATION: 209,075

100% OF POVERTY	
DESIGNATED AREA	5,949
SERVICE AREA	11,074
% OF TOTAL	5.3%
125% OF POVERTY	
DESIGNATED AREA	8,287
SERVICE AREA	16,154
% OF TOTAL	7.7%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	95.8%
BLACK	1.8%
HISPANIC	1.0%
ASIAN	2.4%
NATIVE AMERICAN	0.0%
OTHER	0.0%

PROGRAM AND ACTIVITIES

QCAP, in conjunction with the Quincy Affordable Housing Development Corporation provides information and assistance to low-income homebuyers through its First-Time Homebuyers Education Program.

Services provided by the agency include the following:

- Head Start Child Care Information and Referral
- Day Care Voucher Management
- Training for Child Care Providers
- Housing Services and Housing Search Programs
- Fair Housing Counseling
- Mortgage Default Counseling

- Weatherization
- Fuel Assistance

- Heating Subsidy Management
- Referral for Discounts and other Utilities
- Emergency Food
- GED Program/Adult Education
- Support Services for Jobs
- Homeless Elder Programs
- SSI Advocacy Program
- TEFAP (USDA Commodity Distribution)
- MASSJOBS
- Community Partnerships for Children

SELF HELP, INC. (SHI)
CROWLEY SCHOOL, FAGAN DRIVE
AVON, MA 02322
(508) 588-0447

EXECUTIVE DIRECTOR:	Ulysses G. Shelton
BOARD PRESIDENT:	Karen Singleton-Cowan

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1966
DESIGNATED AREA:	Abington, Attleboro, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Hanson, Holbrook, Mansfield, N. Attleboro, Norton, Plainville, Randolph, Rockland, Sharon, Stoughton, West Bridgewater, Whitman
SERVICE AREA:	The above and: Dedham, Foxborough, Franklin, Middleborough, Needham, Norfolk, Norwood, Raynham, Walpole, Westwood, Wrentham
NUMBER OF BOARD SEATS:	42
NUMBER OF EMPLOYEES:	200

DEMOGRAPHICS

TOTAL POPULATION:	425,169
100% OF POVERTY	
DESIGNATED AREA	32,568
SERVICE AREA	N/A
% OF TOTAL	7.6%
125% OF POVERTY	
DESIGNATED AREA	46,429
SERVICE AREA	N/A
% OF TOTAL	10.92%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE
BLACK
HISPANIC
ASIAN
NATIVE AMERICAN
OTHER

PROGRAM AND ACTIVITIES

The agency operates a peri-natal program through the Pregnancy Health Center for low-income Hispanic and Cape Verdean women. SHI plans to launch a new "Family Unification" Program which will be offered in collaboration with the Head Start and the Pregnancy Health Center. The program is intended to preserve family units with children.

Services provided by the agency include the following:

- Transportation
- Fuel Assistance
- Weatherization
- Food Services, and Food Bank Services
- Community Outreach
- Housing Services and Emergency Homelessness Prevention
- Food Distribution
- Head Start
- Deleading
- Family Preservation Program

SOUTH MIDDLESEX OPPORTUNITY COUNCIL, INC.

354 WAVERLY STREET
FRAMINGHAM, MA 01701
(508) 872-4853

EXECUTIVE DIRECTOR:	James Cuddy
BOARD PRESIDENT:	Bruce Hulme

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Ashland, Bellingham, Framingham, Holliston, Hopkinton, Marlborough, Natick, Southborough, and Wayland
SERVICE AREA:	The above and: Acton, Blackstone, Boxborough, Concord, Dover, Grafton, Hopedale, Hudson, Lincoln, Littleton, Maynard, Medfield, Medway, Mendon, Milford, Millis, Millville, Northborough, Northbridge, Sherborn, Shrewsbury, Stow, Sudbury, Upton, Uxbridge, Wellesley, Westborough, Weston
NUMBER OF BOARD SEATS:	27
NUMBER OF EMPLOYEES:	450

DEMOGRAPHICS

TOTAL POPULATION:	505,916
100% OF POVERTY	
DESIGNATED AREA	7,764
SERVICE AREA	10,367
% OF TOTAL	5%
125% OF POVERTY	
DESIGNATED AREA	11,403
SERVICE AREA	15,127
% OF TOTAL	7%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	91.1%
BLACK	1.6%
HISPANIC	5.7%
ASIAN	1.4%
NATIVE AMERICAN	0.2%
OTHER	0.0%

PROGRAM AND ACTIVITIES

SMOC established the Framingham and Marlboro Resource Centers to strengthen the role of the organizer/advocate in working with low income people by becoming more accessible to the community. The Centers provide access to an array of social services, including food, clothing, and shelter.

Services provided by the agency include the following:

- Creation of Affordable Housing
- Emergency Shelter Facilities
- Tenant Organizing
- Alcohol Services
- Women, Infants, and Children (WIC)
- Elderly Nutrition
- Day Care and Head Start, Fuel Assistance
- Weatherization
- Mental Health
- Women's Protective Services.

SOUTH SHORE COMMUNITY ACTION COUNCIL, INC.
265 SOUTH MEADOW ROAD
P. O. BOX 3610
PLYMOUTH, MA 02361
(508) 746-6707

EXECUTIVE DIRECTOR: Patricia Daley
BOARD PRESIDENT: Philip Carney

AGENCY DATA

INCORPORATED:	1965
DESIGNATED:	1965
DESIGNATED AREA:	Carver, Duxbury, Hanover, Hull, Kingston, Marshfield, Norwell, Pembroke, Plymouth, Plympton, and Scituate
SERVICE AREA:	The above and: Barnstable, Bourne, Brewster, Chatham, Chilmark, Cohasset, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnoid, Halifax, Harwich, Hingham, Mashpee, Middleborough, Nantucket, Oak Bluffs, Orleans, Provincetown, Sandwich, Tisbury, Truro, Wareham, Wellfleet, West Tisbury, and Yarmouth
NUMBER OF BOARD SEATS:	21
NUMBER OF EMPLOYEES:	80

DEMOGRAPHICS

TOTAL POPULATION:	163,493
100% OF POVERTY	
DESIGNATED AREA	7,035
SERVICE AREA	N/A
% OF TOTAL	4%
125% OF POVERTY	
DESIGNATED AREA	10,227
SERVICE AREA	N/A
% OF TOTAL	6%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	94%
BLACK	2%
HISPANIC	2%
ASIAN	0%
NATIVE AMERICAN	0%
OTHER	1%

PROGRAM AND ACTIVITIES

Since its inception in 1977, SSCAC's Transportation Program has provided over 50,000 passenger trips per year. This service enables clients to make their medical

care and social service appointments, participate in adult day care, take care of shopping needs, and attend congregate lunches. The agency currently has fifteen (15) handicapped accessible vans and two (2) handicapped accessible minibuses.

SPRINGFIELD ACTION COMMISSION, INC. (SAC)

718 STATE STREET
P. O. BOX 1449
SPRINGFIELD, MA 01101
(413) 788-7396

EXECUTIVE DIRECTOR: Harold F. Langford, Jr.
BOARD PRESIDENT: Bishop J. P. Morgan

AGENCY DATA

INCORPORATED: 1964
DESIGNATED: 1965
DESIGNATED AREA: Springfield
SERVICE AREA: Same as above
NUMBER OF BOARD SEATS: 18
NUMBER OF EMPLOYEES: 230

DEMOGRAPHICS

TOTAL POPULATION: 156,983

100% OF POVERTY	
DESIGNATED AREA	30,241
SERVICE AREA	N/A
% OF TOTAL	20.1%
125% OF POVERTY	
DESIGNATED AREA	43,762
SERVICE AREA	N/A
% OF TOTAL	27.8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	37%
BLACK	22%
HISPANIC	39%
ASIAN	1%
NATIVE AMERICAN	1%
OTHER	0%

PROGRAM AND ACTIVITIES

SAC serves as the lead agency in the acquisition and renovation of the Rainville Hotel and Single Room Occupancy (SRO) Conversion Program. The hotel contains sixty-six (66) rooms and is located in the Central Business District. The project will convert the facility into forty-four (44) SROs, each with bathroom and kitchenette. The State has approved Section 8 guarantees for each of the forty-four (44) units. SAC also operates the Family Services Center which will provide adult literacy, employment, and substance abuse education and prevention assistance to eighty (80) Head Start Parents..

Services provided by the agency include the following:

- Head Start Day Care
- Mass Jobs Pre-GED
- Community Academic Remediation Program (CARP)
- Consumer Information Center
- Community Resources Against Community Killers (CRACK)
- Weatherization Assistance Program
- Homeless Assistance Unit
- VISTA Volunteers
- Temporary Emergency Food Assistance (TEFA)
- Telephone Reassurance (Check and Chat)
- ARISE
- Spanish-American Union

TRI-CITY COMMUNITY ACTION PROGRAM, INC. (TRI-CAP)

158 PLEASANT STREET
MALDEN, MA 02148
(617) 322-4125

EXECUTIVE DIRECTOR:	Philip Bronder-Girox
BOARD PRESIDENT:	Charles Harak

AGENCY DATA

INCORPORATED:	1978
DESIGNATED:	1978
DESIGNATED AREA:	Everett, Malden, Medford
SERVICE AREA:	The above and: Melrose North Reading, Reading, Stoneham, Wakefield, Winchester, and Woburn
NUMBER OF BOARD SEATS:	15
NUMBER OF EMPLOYEES:	84

DEMOGRAPHICS

TOTAL POPULATION: 144,131

100% OF POVERTY	
DESIGNATED AREA	11,035
SERVICE AREA	N/A
% OF TOTAL	7.8%
125% OF POVERTY	
DESIGNATED AREA	15,596
SERVICE AREA	N/A
% OF TOTAL	10/8%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	90.0%
BLACK	5.0%
HISPANIC	4.0%
ASIAN	4.0%
NATIVE AMERICAN	0.2%
OTHER	1.0%

PROGRAM AND ACTIVITIES

Tri-Cap's Early Childhood Teacher Training Program provides in-service training, first aid and a child development class with course work approved and accredited by Bunker Hill Community College. The program qualifies participants for the Office for Children's Teacher Certificate, which in turn allows them to enter the child development field.

Tri-Cap also helped build Voices in Action (VIA), a multi-issue grassroots coalition of low-income Malden, Medford, and Everett residents. VIA developed a committee structure, recruited a cross-section of area residents, requested start-up funding for a Malden Renter's Revolving Loan Fund, and mobilized residents and service providers

to bring new food resources into the area. The group also ran a Lead Paint Campaign to increase the supply of affordable de-leaded housing and worked with the local access television station and YWCA to plan the Malden Multi-cultural Festival.

Housing Search workers helped to build LOVE, Inc., a consortium of churches providing in-kind services to homeless and very low income people. The program developed a workshop series on domestic abuse and provided training on homelessness at schools, churches, and women's centers throughout Greater Boston.

Services provided by the agency include the following:

- Head Start
- English as a Second Language (ESL)
- Fuel Assistance
- Weatherization Assistance Program
- Heating Energy Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP)
- Pro Bono Legal Assistance
- Housing Search

VALLEY OPPORTUNITY COUNCIL, INC. (VOC)
36 CENTER STREET
CHICOPEE, MA 01013
(413) 592-6121

EXECUTIVE DIRECTOR: Geraldine S. Bilik
BOARD PRESIDENT: Barbara Morin

AGENCY DATA

INCORPORATED: 1980
DESIGNATED: 1981
DESIGNATED AREA: Chicopee, Holyoke
SERVICE AREA: The above and: Agawam, Blandford, Brimfield, Chester, East Longmeadow, Granville, Hampden, Holland, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, Southwick, Tolland, Wales, West Springfield, Westfield, Wilbraham
NUMBER OF BOARD SEATS: 18
NUMBER OF EMPLOYEES: 200

DEMOGRAPHICS

TOTAL POPULATION: 100,336

100% OF POVERTY	16,335
DESIGNATED AREA	27,096
SERVICE AREA	16.3%
% OF TOTAL	
125% OF POVERTY	
DESIGNATED AREA	21,018
SERVICE AREA	36,361
% OF TOTAL	20.9%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE	53.3%
BLACK	5.3%
HISPANIC	52.7%
ASIAN	0.7%
NATIVE AMERICAN	0.03%
OTHER	40.6%

(Please note that 9,689 of Holyoke's Hispanics (73%) and 1,058 of Chicopee's 2,025 Hispanics (52%) declared themselves to be of "Other" race in the 1990 census (70.6% of the Designated Area's Hispanics).

PROGRAM AND ACTIVITIES

VOC has been designated a Community Housing Development Organization (CHDO) by the Cities of Chicopee and Holyoke, making the agency eligible for federal HOME funding in its effort to develop affordable, permanent housing for low

income families. In a HOPE III partnership with the Holyoke Housing Authority, VOC is also exploring the feasibility of home ownership for the Authority's Jackson Parkway tenants.

Services provided by the agency include the following:

- Teen-Family Emergency Shelter
- Transitional Housing
- Twenty-one (21) Unit Single Room Occupancy (SRO)
- Day Care
- Transportation
- Food Stamp Outreach
- Commodity Distribution
- Transportation
- Retired Senior Volunteer Program
- Teen Parenting
- Fuel Assistance
- Educational Opportunities
- English as a Second Language (ESL) Program
- Adult Day Care
- Summer Feeding Program
- Literacy Program
- Senior Companion Program

WORCESTER COMMUNITY ACTION COUNCIL, INC. (WCAC)

340 MAIN STREET
WORCESTER, MA 01608
(508) 754-1176

EXECUTIVE DIRECTOR: Patricia Lewis
BOARD PRESIDENT: Gwendolyn R. Ashley

AGENCY DATA

INCORPORATED: 1965
DESIGNATED: 1968
DESIGNATED AREA: Worcester
SERVICE AREA: The above and: Auburn, Boylston, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Grafton, Hardwick, Holden, Leicester, Millbury, New Braintree, Northborough, North Brookfield, Oakham, Oxford, Paxton, Rutland, Shrewsbury, Southbridge, Spencer, Sturbridge, Sutton, Warren, Webster, West Boylston, West Brookfield, Westborough.
NUMBER OF BOARD SEATS: 21
NUMBER OF EMPLOYEES: 80

DEMOGRAPHICS

TOTAL POPULATION: 490,941

100% OF POVERTY	
DESIGNATED AREA	48,945
SERVICE AREA	
% OF TOTAL	11.3%
125% OF POVERTY	
DESIGNATED AREA	
SERVICE AREA	
% OF TOTAL	14.2%

DISTRIBUTION OF POVERTY IN THE POPULATION

WHITE
BLACK
HISPANIC
ASIAN
NATIVE AMERICAN
OTHER

(Please note that the total does not equal 100%, because "Other" also includes Hispanic individuals.)

PROGRAM AND ACTIVITIES

WCAC operates the City Works/Urban Youth Service Corps which provides twenty (20) young adults, ages sixteen - twenty-five (16-25) with community service training, educational opportunities, and life management and team building skills.

WCAC's Summer Youth Employment Program has served over 1,200 young adults, ages fourteen - twenty-one (14-21) since its inception in 1992. In 1994, WCAC

began its Lifeguard Program, which trains eligible youth to be lifeguards at City pools and beaches.

The Reclaim Our Community Program (ROC) was formed to reduce drugs and youth crime in the Main South Neighborhood, and it has been very effective in organizing residents to work on safe and affordable housing, crime prevention, and neighborhood advocacy. Along with its delegate agencies (see below), WCAC has been an active presence in the Main South Neighborhood.

DELEGATE AGENCIES

Main South Community
Development Corporation
1020 Main Street
Worcester, MA 01603

Worcester County
Food Bank
Shrewsbury, MA 01545

South Worcester Neighborhood Center
47 Camp Street
Worcester, MA 01603

CAA SERVICE AREAS BY CITIES AND TOWNS

To Find the Agency that services your area, see page indicated.

CITY/TOWN	PAGE(S)
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Agawam	46
Alford	6
Amesbury	16, 19
Amherst	25
Andover	19, 23
Arlington	19
Ashburnham	28
Ashby	28
Ashfield	21
Ashland	19, 38
Athol	28
Attleboro	10, 36
Auburn	48
Avon	36
Ayer	28
Barnstable	14, 40
Barre	28
Becket	6
Bedford	19
Belchertown	25
Bellingham	38
Belmont	19
Berkley	10
Berlin	28
Bernardston	21
Bevrly	4, 19, 30
Billerica	19
Blackstone	38
Blandford	46
Bolton	28
Boston	1
Bourne	14, 40

CITY/TOWN	PAGE(S)
Boxborough	19, 38
Boxford	4, 16, 19
Boylston	48
Braintree	34
Brewster	14, 40
Bridgewater	36
Brimfield	46
Brockton	36
Brookfield	48
Brookline	1
Buckland	21
Burlington	19
Cambridge	8
Canton	36
Carlisle	19
Carver	40
Charlemont	21
Charlton	48
Chatham	14, 40
Chelmsford	19
Chelsea	18
Cheshire	6
Chester	46
Chesterfield	25
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Chilmark	14, 40
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Dracut	19
Dudley	48
Dunstable	19
Duxbury	40
East Bridgewater	36
East Brookfield	48
East Longmeadow	46
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Easthampton	25
Easton	36
Edgartown	14, 40
Egremont	6
Erving	21
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Fairhaven	32
Fall Rover	10
Falmouth	14, 40
Fitchburg	28
Florida	6
Foxborough	36
Framingham	19, 38
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Freetown	10
Gardner	28
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Groveland	16, 19
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Hamilton	4, 19
Hampden	46
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Harwich	14, 40
Hatfield	25
Haverhill	16, 19
Hawley	21
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Lexington	19
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COMMONWEALTH OF MASSACHUSETTS

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